

- **What educational platforms will my child be required to use to continue education while school is closed?**
High school students will use Canvas/Zoom.
- **How often will my child be required to log on to Canvas?**
Students will be expected to log on to daily to check for any new work that is available for completion.
- **Will I need any materials that my child left at school?** No.
- **Will lessons be posted during Spring Break?** No. Lessons will be posted on March 30th for that week and no later than Sunday, 8:00 pm for every week thereafter.
- **Will teachers take attendance every day?** No.
- **What types of assignments will my child be required to complete during school closure?**
Students will continue to have access to their online textbooks, where applicable; and will therefore be assigned work on an ongoing basis. For students in grades 9-12, assignments will be posted through Canvas. Zoom recorded lessons will also be posted in Canvas. Teachers' office hours and individual student/parent meetings will be conducted via Zoom.

- **Who do I contact if I need help with:**

PowerSchool – sanchez.brian@franklin-academy.org

Canvas – neumann.maria@franklin-academy.org

Clever – sunday.jennifer@franklin-academy.org

Zoom – diz.christian@franklin-academy.org or ortiz-rivera.astrid@franklin-academy.org

iReady – sunday.jennifer@franklin-academy.org

USA Test Prep – sunday.jennifer@franklin-academy.org

Guidance – englert.christine@franklin-academy.org (A-K)

sprague.janet@franklin-academy.org (L-Z)

BRACE – lanfranco.leandy@franklin-academy.org

ESE – maltz.kimberly@franklin-academy.org

ESOL – rios.sandra@franklin-academy.org

ESOL student support – damonte.avelina@franklin-academy.org

Other Questions – showalter.diane@franklin-academy.org

- **Which subjects will have pre-recorded lessons so I know my child has watched them all?**
All Teachers will record two video lessons for the week of March 30th and post assignments for the week. All teachers will record three video lessons and post assignments every week thereafter.
- **What time can I expect a lesson posted by?** All lessons and assignments will be posted by 8:00 pm Sunday for the following school week.

- **Where will my child submit their work?**
High school students will submit their work through Canvas. Parents should email teachers with any questions about assignments or grades.
- **Will my child's work be graded?**
Yes. Assignments submitted through Canvas will be graded and those grades may be viewed as usual on PowerSchool. You can expect the same turnaround time of 72 hours for graded work.
- **Will my child have an opportunity to communicate with his/her teachers?**
Yes. Your child's teachers will send communication via Canvas/email related to online office hours. All high school teachers will offer 90 minutes of online office hour time via ZOOM daily. Additionally, teachers will be checking email several times daily and responding to student and parent questions. One on one meetings can also be set up through ZOOM which is an online meeting space.
- **Will teachers be posting video lessons for students?**
Yes. Video lessons will be posted to ZOOM and families will be notified through Canvas/email. For this reason, it is imperative that you log on each day to check for updates.
- **Will I be able to contact the school administration while school is closed?**
Yes. All school administrators will be available by email throughout the day to answer questions and can be available by telephone as well.

*Please be aware the information above was revised and published on 3/18 however updates may occur at any time. We will email you with updates.